TARIEL HAMBARDZUMYAN

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ABOUT

Dedicated Monitoring Engineer with hands-on experience in network monitoring, threat detection, IT support. Skilled in ELK Stack, manual testing, penetration tools, and proactive issue resolution. Passionate about securing and optimizing mission-critical environments.

WORK EXPERIENCE

2024 JUL – NOW

SOFTCONSTRUCT

Monitoring Specialist

- Monitor websites and services to ensure seamless operation.
- Collect performance data and analyze response times to optimize UX.
- Identify and document issues to facilitate timely resolution.
- Conduct detailed testing of new features and games to verify functionality.
- Ensure compliance with standards and prepare performance and QA reports.

2023 NOV – 2024 JUL

SOFTCONSTRUCT

IT Support Specialist

- Provide technical support for internal end users on hardware and software problems.
- Troubleshoot operating system issues and provide application support.
- Diagnose, maintain, and resolve hardware malfunctions for workstations and peripherals.

2023 FEB –2023 AUG

A-E-MS LLC

Computer Network Administrator

- Handle network administration tasks, including monitoring and troubleshooting connectivity.
- Maintain hardware, perform software installations, and provide technical support.
- Administer labeling infrastructure, including NiceLabel software management and printer maintenance.
- Ensure system efficiency through regular maintenance and security protocols.

EDUCATION

NATIONAL POLYTECHNIC UNIVERSITY OF ARMENIA
Electrical Engineering
2014 - 2018

MILITARY AVIATION UNIVERSITY
Officer Training Course
2018 - 2019

YEREVAN STATE COLLEGE OF INFORMATICS
Computer Facilities and Automated Systems Software
2010 - 2014

SKILLS

- Network Troubleshooting
- Network Administration
- Hardware/Software Support
- Active Directory
- Zabbix
- ELK Stack
- NMAP
- Jira
- Manual Testing

LANGUAGE

- Armenian
- English
- Russian